

## Transforming Organisations, Partnerships and Systems (Consultancy Services)

(Ref: 2024/S 000-013975)

Contract period: 24 April 2024 to 23 April 2027

Contract notice: 2024/S 000-00236 | Fully compliant with PCR 2015 | ABI: 1%



corporate.services@eoeceph.nhs.uk



East of England NHS Collaborative  
Procurement Hub (EOECPH)

# CONTENTS

<b>01</b>	<b>ABOUT US</b>	1.1 Welcome	02
		.....	
		1.2 Why use this framework	03
		.....	
		1.3 Why choose the Hub?	04
		.....	
<b>02</b>	<b>THE FRAMEWORK</b>	2.1 Framework benefits at a glance	05
		.....	
		2.2 Framework overview	06
		.....	
		2.3 Suppliers and lots	08
		.....	
<b>03</b>	<b>PROCUREMENT CONSIDERATIONS</b>	3.1 Procurement process	16
		.....	
		Important information	17
		.....	
		Mini competition and direct award	18
		.....	
		3.2 Templates	20
		.....	
		Call-off order contract term	21
		.....	
		Compliance and governance	21
		.....	
		FTS notices/references	21
		.....	
		3.3 Ethical commitments	22
		.....	
<b>04</b>	<b>APPENDICES</b>	4.1 Contact information for awarded suppliers	25
		.....	
		4.2 Contact and support	26
		.....	

## CONTACT:



Email: [corporate.services@eoecph.nhs.uk](mailto:corporate.services@eoecph.nhs.uk)

East of England NHS Collaborative Procurement Hub,  
Camlife – Victoria House, Camlife, Cambridge Road,  
Fulbourn, Cambridge, CB21 5XA

# 01 ABOUT US

---



THIS WAY TO:

02

THE FRAMEWORK

03

PROCUREMENT  
CONSIDERATIONS

04

APPENDICES

# WELCOME

**The East of England NHS Collaborative Procurement Hub was originally established by the region's trusts in 2006, founded on a simple belief: collaboration makes us stronger. Since then, we have grown into a procurement and advisory partner for organisations across the NHS and wider public sector supporting members, non-members, regional systems and national programmes alike.**

As the landscape has evolved, so have we. What began as a member created organisation is now a flexible, multi-access hub offering a range of ways to work with us: through membership, service partnerships, consultancy support or direct use of our frameworks.

What has never changed is our commitment to strengthening the organisations and communities we serve. From trusts and ICSs to local authorities and emergency services, we help partners turn complex challenges into shared achievements.

Today, we're more than a procurement hub; we're a collaborative force for progress. By bringing people, insight and innovation together, we help organisations deliver value, efficiencies and expertise where they are needed most.

As the landscape continues to evolve, so will we – guided by the same belief in collaboration that has defined our journey from the very start.



This guide will help you access our frameworks confidently and efficiently, ensuring compliance and maximising value. If you need further support at any stage, our team is here to help.

[CORPORATE.SERVICES@EOECPH.NHS.UK](mailto:CORPORATE.SERVICES@EOECPH.NHS.UK)



[NEXT SECTION](#)

# WHY USE THIS FRAMEWORK

Every Hub framework is designed with one goal in mind: to give you a fast, compliant and high-quality route to market that helps you deliver the best outcomes for your teams, patients and communities.



By using this framework, you benefit from years of shared expertise, strong supplier relationships and the combined strength of regional and national collaboration. You can move quickly, confidently and compliantly knowing that every framework has been built to save time, reduce risk and maximise value.



Whether you're running a mini competition or exploring a direct award, you'll have clear guidance, compliant processes and support grounded in our expertise in public procurement regulations. Our role is to provide robust frameworks and the assurance that your procurement activity meets the required standards every step of the way.

Choosing a Hub framework isn't about ticking a box – it's about unlocking better outcomes, faster.

- ✓ **Confidence from the start:** Fully compliant, quality assured frameworks.
- ✓ **Save time and money:** Streamlined routes to market reduce procurement costs and administrative burden.
- ✓ **Tailored to you:** Award options that fit your timelines, service requirements and organisational context.
- ✓ **Impact that matters:** Suppliers who understand the unique challenges of public and health sector organisations, delivering measurable value, efficiency and improved outcomes.

With every framework, you gain more than a contract. You gain a partner committed to strengthening your organisation and the communities you serve.

 [NEXT SECTION](#)

# WHY CHOOSE THE HUB?



We offer a range of ways to work with us as a member, a framework user, a commissioning partner or through bespoke consultancy support.

## **KNOWLEDGE**

Extensive NHS and wider public procurement expertise supported by regional insight and national collaboration.

## **SUPPORT**

Hands on guidance throughout the process, offering friendly, impartial advice whether you're a member or engaging with us through another route.

## **CHOICE**

A wide range of pre-qualified suppliers across multiple lots and service types.

## **COMPLIANCE**

Fully aligned with the relevant regulations assured through robust governance.

## **EASE OF USE**

Templates, guidance and support that make procurement simple, smooth and efficient.

## **VALUE BEYOND COST**

Our frameworks and services deliver more than savings they support better planning, reduced risk, operational improvement and measurable outcomes.

## **MULTIPLE WAYS TO PARTNER**

Join as a member, use our frameworks, commission standalone projects or access consultancy support.

## **INCLUSIVE ACCESS**

Any NHS and wider public sector organisation can use our frameworks free of charge.

## **MARKET INSIGHT**

Enhanced understanding of supplier markets and system-wide priorities through strong national partnerships.

## **TRUSTED EXPERTISE**

Built from supporting both members and non-member organisations across health and public sector settings.

## **A COMMITMENT TO SYSTEM WIDE IMPROVEMENT**

Helping organisations deliver better outcomes together.

# 02 THE FRAMEWORK

---



THIS WAY TO:

01 ABOUT US

03 PROCUREMENT  
CONSIDERATIONS

04 APPENDICES

# FRAMEWORK BENEFITS

## AT A GLANCE

Our frameworks are free to access for all NHS organisations.  
Membership is not required.

### FREE TO ACCESS

For NHS organisations and publicly funded entities, in whole or in part throughout the whole of the UK, including Northern Ireland, Scotland and Wales



### FLEXIBLE PROCUREMENT ROUTES

Or streamlined procurement options: mini competition or direct award



### PRACTICAL, TAILORED SUPPORT

At every stage of the procurement process.



### CUSTOMISED

End-to-end support from the Hub team



### ACCESS

To experienced, pre-qualified suppliers



### COST EFFICIENCY

Via aggregated spend and competitive day rates



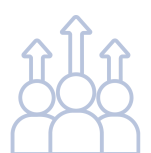
### FRAMEWORK

Managed and monitored with customer feedback incorporated



### SOCIAL VALUE

Embedded in supplier selection



### INFORMED

By regional insight, aligned with national priorities and supported by strong supplier relationships.

 [NEXT SECTION](#)

# FRAMEWORK OVERVIEW

**This buyer's guide and mini competition document is intended to provide information about the Transforming Organisations, Partnerships and Systems framework and to provide practical support and documentation to contracting authorities who wish to procure services under the framework.**

Please note, the guidance provided within this document applies only to this framework. Contracting authorities should ensure they refer to the specific guidance document relevant to any other framework agreement they wish to access to ensure that the right processes are being followed.

The framework has been set up for bespoke consultancy services to be costed on a 'day-rate' basis. Awards against this framework can be undertaken via two options:

**OPTION 1:  
MINI COMPETITION**

**OPTION 2:  
DIRECT AWARD**

The Transform framework sets service specialisms relevant to the services to be delivered under each lot and core key characteristics and capabilities for supplier skills and abilities. See the Transform Speciality Matrix within the documentation set for full information of all specialisms, capabilities and suppliers set against each lot.

 [NEXT SECTION](#)

# FRAMEWORK OVERVIEW

THIS FRAMEWORKS CONSISTS OF 8 LOTS:

<b>Lot 1</b>	<b>Sustainable Services Modelling, Design and Improvement</b>
<b>Lot 2</b>	<b>Strategy, System Leadership, Governance and Integrated Assurance</b>
<b>Lot 3</b>	<b>Training, Quality Assurance and Consultation Services</b>
<b>Lot 4</b>	<b>Commercial, Financial and Analytical Related Advisory Services</b>
<b>Lot 5</b>	<b>Procurement and Supply Chain Services</b>
<b>Lot 6</b>	<b>Workforce Transformation</b>
<b>Lot 7</b>	<b>Communications and Engagement Delivery</b>
<b>Lot 8</b>	<b>Multi-Disciplinary Consultancy Services</b>

The lot specifications issued to suppliers under the original framework tender documents are available in Document 4 within the framework mini competition documents.



Access to framework documentation will be provided following receipt of a completed and signed access agreement. Access agreements can be requested from [corporate.services@eocph.nhs.uk](mailto:corporate.services@eocph.nhs.uk).

All suppliers awarded to this framework have demonstrated previous consultancy experience within publicly funded entities within the United Kingdom and case studies regarding some of these works are available on request.

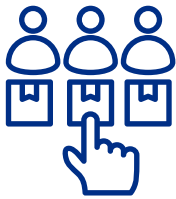
# SUPPLIERS AND LOTS

## Lot 1

## Sustainable Services Modelling, Design & Improvement

To enable organisations to effectively implement transformation and development initiatives, supporting lasting change.

### SUPPLIERS ON LOT 1:



31TEN Consulting Ltd  
Akeso & Company Limited  
Alba Partners  
Arden & Greater East Midlands CSU  
At Scale Limited  
Attain Health Management Services Ltd  
BearingPoint  
Bip Group  
Changelogy Group Ltd  
Deecon Consulting  
Deloitte LLP Primary  
Ethical Healthcare Consulting  
Grant Thornton UK Advisory & Tax LLP  
IBM United Kingdom Limited  
IMPOWER Consulting Ltd  
KCL Digital (Kadel Consulting Ltd)  
Liaison Financial Services Ltd  
MeridianPL  
MIAA (an NHS shared service hosted by Liverpool  
University Hospitals NHS Foundation Trust)  
NHS Midlands and Lancashire CSU  
NHS Shared Business Services  
North of England CSU  
Operasee Ltd  
PACE-XL  
Practicus Limited  
Private Public Ltd  
Qualitas Consortium  
Quality Improvement Clinic Ltd  
Redmoor Health Ltd  
Siemens Healthcare Limited

TPXIMPACT Limited  
Tricordant Limited  
V4 Services Ltd  
VE3 Global Ltd  
Whitetree Group Limited  
Xylem Partners Ltd

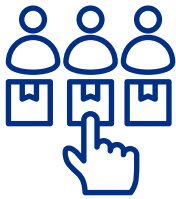
# SUPPLIERS AND LOTS

## Lot 2

### Strategy, System Leadership, Governance & Integrated Assurance

Support for organisations with leadership and management, including governance, performance and strategy development.

#### SUPPLIERS ON LOT 2:



31TEN Consulting Ltd  
Akeso & Company Limited  
Alba Partners  
Arden & Greater East Midlands CSU  
At Scale Limited  
Attain Health Management Services Ltd  
BearingPoint  
Bip Group  
Changelogy Group Ltd  
Deecon Consulting  
Deloitte LLP Primary  
Ethical Healthcare Consulting  
Gate One Limited  
Grant Thornton UK Advisory & Tax LLP  
HelpUsTrade  
IBM United Kingdom Limited  
IMPOWER Consulting Ltd  
KCL Digital (Kadel Consulting Ltd)  
MeridianPL  
MIAA (an NHS shared service hosted by Liverpool University  
Hospitals NHS Foundation Trust)  
MIH Group Ltd  
NHS Midlands and Lancashire CSU  
North of England CSU  
PACE-XL  
Practicus Limited  
Private Public Ltd  
Qualitas Consortium  
TPXIMPACT Limited  
Tricordant Limited  
VE3 Global Ltd  
Whitetree Group Limited  
Xylem Partners Ltd

# SUPPLIERS AND LOTS

## Lot 3

### Training, Quality Assurance and Consultation Services

Support for strategic service planning, engagement and communications activities including training & quality assurance.

#### SUPPLIERS ON LOT 3:



Alba Partners  
Bip Group  
Health Systems Support Ltd  
HelpUsTrade  
IBM United Kingdom Limited  
IMPOWER Consulting Ltd  
Olovus Limited (formally LCP Consulting Services Ltd)  
MeridianPL  
MIH Group Ltd  
NHS Midlands and Lancashire CSU  
Private Public Ltd  
Qualitas Consortium  
Quality Improvement Clinic Ltd  
Redmoor Health Ltd  
Tricordant Limited  
VE3 Global Ltd  
Workforce Development Trust  
Xylem Partners Ltd

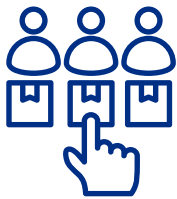
# SUPPLIERS AND LOTS

## Lot 4

### Commercial, Financial and Analytical Related Advisory Services

Provides a range of options for commercial, financial and analytic review, including both core functions and cost improvement initiatives.

#### SUPPLIERS ON LOT 4:



31TEN Consulting Ltd  
Akeso & Company Limited  
Alba Partners  
Arden & Greater East Midlands CSU  
Attain Health Management Services Ltd  
BearingPoint  
Bip Group  
CubeLynx  
Deecon Consulting  
Deloitte LLP Primary  
Efficio Limited  
Ethical Healthcare Consulting  
Grant Thornton UK Advisory & Tax LLP  
IMPOWER Consulting Ltd  
Liaison Financial Services Ltd  
MeridianPL  
MIAA (an NHS shared service hosted by Liverpool University Hospitals NHS Foundation Trust)  
NHS Midlands and Lancashire CSU  
NHS Shared Business Services  
North of England CSU  
Private Public Ltd  
Quantum-360 Ltd  
RT Consulting  
Tricordant Limited  
VE3 Global Ltd  
Whitetree Group Limited

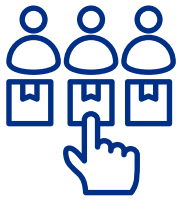
# SUPPLIERS AND LOTS

## Lot 5

### Procurement and Supply Chain Services

Covers a range of options to support organisations with procurement services, from long-term support to ad-hoc specialised procurement.

#### SUPPLIERS ON LOT 5:



31TEN Consulting Ltd  
Akeso & Company Limited  
Arden & Greater East Midlands CSU  
Attain Health Management Services Ltd  
BearingPoint  
Deecon Consulting  
Deloitte LLP Primary  
Efficio Limited  
Grant Thornton UK Advisory & Tax LLP  
HelpUsTrade  
MeridianPL  
NHS Midlands and Lancashire CSU  
NHS Shared Business Services  
North of England CSU  
Private Public Ltd  
Quantum-360 Ltd  
V4 Services Ltd  
Whitetree Group Limited

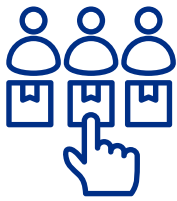
# SUPPLIERS AND LOTS

## Lot 6

### Workforce Transformation

Gives organisations a range of options to support internal changes and new ways of working, including collaborations between organisations.

#### SUPPLIERS ON LOT 6:



31TEN Consulting Ltd  
Akeso & Company Limited  
Arden & Greater East Midlands CSU  
At Scale Limited  
Attain Health Management Services Ltd  
Deloitte LLP Primary  
Gate One Limited  
Grant Thornton UK Advisory & Tax LLP  
Health Systems Support Ltd  
IMPOWER Consulting Ltd  
Liaison Financial Services Ltd  
MeridianPL  
NHS Midlands and Lancashire CSU  
North of England CSU  
Private Public Ltd  
Siemens Healthcare Limited  
Tricordant Limited  
Workforce Development Trust

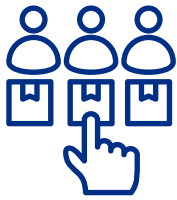
# SUPPLIERS AND LOTS

## Lot 7

### Communications and Engagement Delivery

Provides organisations with support to successfully delivery of communications and engagement strategies, both on long and short term projects.

#### SUPPLIERS ON LOT 7:



Arden & Greater East Midlands CSU  
Ethical Healthcare Consulting  
Gate One Limited  
IMPOWER Consulting Ltd  
Olovus Limited (formally LCP Consulting Services Ltd)  
Liaison Financial Services Ltd  
MeridianPL  
MIH Group Ltd  
NHS Midlands and Lancashire CSU  
North of England CSU  
PACE-XL  
Private Public Ltd  
Redmoor Health Ltd  
Tricordant Limited  
Xylem Partners Ltd

# SUPPLIERS AND LOTS

## Lot 8

## Multi-Disciplinary Consultancy Services

This lot allows organisations to award bespoke service covered by lots 1-7 under one contract, providing a supplier is awarded to those lots.

### SUPPLIERS ON LOT 8:



31TEN Consulting Ltd	PACE-XL
Akeso & Company Limited	Practicus Limited
Alba Partners	Private Public Ltd
Arden & Greater East Midlands CSU	Qualitas Consortium
At Scale Limited	Quality Improvement Clinic Ltd
Attain Health Management Services Ltd	Quantum-360 Ltd
BearingPoint	Redmoor Health Ltd
Bip Group	Siemens Healthcare Limited
Changelogy Group Ltd	TPXIMPACT Limited
Deecon Consulting	Tricordant Limited
Deloitte LLP Primary	VE3 Global Ltd
Efficio Limited	Whitetree Group Limited
Ethical Healthcare Consulting	Workforce Development Trust
Gate One Limited	Xylem Partners Ltd
Grant Thornton UK Advisory & Tax LLP	
Health Systems Support Ltd	
HelpUsTrade	
IBM United Kingdom Limited	
IMPOWER Consulting Ltd	
KCL Digital (Kadel Consulting Ltd)	
Olovus Limited (formally LCP Consulting Services Ltd)	
Liaison Financial Services Ltd	
MeridianPL	
MIAA (an NHS shared service hosted by Liverpool University Hospitals NHS Foundation Trust)	
MIH Group Ltd	
NHS Midlands and Lancashire CSU	
NHS Shared Business Services	
North of England CSU	

# 03 PROCUREMENT CONSIDERATIONS

The Transform framework sets service specialisms relevant to the services to be delivered under each lot, and core key characteristics and capabilities for provider skills and abilities. See the Transform Speciality Matrix within the documentation set for full information of all specialisms, capabilities and providers set against each lot.



THIS WAY TO:

01

ABOUT US

02

THE FRAMEWORK

04

APPENDICES

# PROCUREMENT PROCESS

We provide flexible, compliant options to secure services from the framework:

## MINI COMPETITION

- ✓ Publish your service specification to all eligible suppliers in the lot.
- ✓ Evaluate responses using criteria tailored to your local needs.
- ✓ Award the contract and obtain an order **code** for call-off references

## DIRECT AWARD

- ✓ Select the best value supplier based on:
  - framework information
  - speciality matrix
  - available intelligence
- ✓ An efficient, compliant approach using pre-evaluated suppliers.



## TIPS FOR SUCCESS:

- 1 **Tailor your needs** Focus on your bespoke needs rather than capability checks (suppliers are pre-qualified).
- 2 **Provide information** Make sure to provide sufficient information to allow accurate responses.
- 3 **Share pricing** Share pricing with the Hub for due diligence before final award.
- 4 **Engage stakeholders** Engage with relevant stakeholder prior to going to out to tender (include early on in tender).
- 5 **Plan ahead** Allow sufficient time for a comprehensive submission.
- 6 **Pre-market engagement** Run pre-market engagement prior to issuing a tender.



[NEXT SECTION](#)

# PROCUREMENT PROCESS

## IMPORTANT INFORMATION

- ✓ Terms and conditions have been issued for the framework; these should be incorporated into any call-off order contract awarded against the framework. Contracting authorities should not accept alternative terms offered by a supplier where they do not reference and accept the overarching requirements of the framework agreement.
- ✓ The call-off order provides additional information and can be found in the documentation provided. This form should be completed and signed off by both parties (the contracting authority and supplier) on award and a copy returned to [corporate.services@eocph.nhs.uk](mailto:corporate.services@eocph.nhs.uk). The Hub will issue an access code which must be included on all contractual documentation for compliance.
- ✓ The framework sets an upper limit of management fees which can be applied. The Hub will carry out due diligence on pricing offered under mini competition on behalf of the contracting authority. Fees submitted under the framework are treated as commercially confidential and are not published to support fair competition and enable providers to offer their best prices through mini competitions. Please submit the mini competition's preferred bidder's prices to enable the due diligence to be carried out ahead of a supplier's award via email to [corporate.services@eocph.nhs.uk](mailto:corporate.services@eocph.nhs.uk).
- ✓ Local specifications should not include or ask for information which is considered qualifying or references capability or eligibility requirements. The framework provides this assurance, mini competitions should focus on bespoke needs and the ability to deliver the services required.
- ✓ Contracting authorities should ensure questions asked in the mini competition are relevant to their local needs and requirement when mini competition is carried out.
- ✓ Please ensure you provide sufficient information to enable the suppliers to respond to your mini competition.
- ✓ Insurance documents and financial standing for all suppliers is checked annually. Please get in touch via email [corporate.services@eocph.nhs.uk](mailto:corporate.services@eocph.nhs.uk) to confirm when the insurance documents and financial standing was last checked. We advise doing this prior to award of your contract.
- ✓ Further information on designing specifications and evaluation questions can be found within the [Cabinet Office Consultancy Playbook](#).

**This Hub framework is managed by the Corporate, Clinical and Regulation team. If you have any queries concerning the framework or competition requirements, please contact them via email at [corporate.services@eocph.nhs.uk](mailto:corporate.services@eocph.nhs.uk). We aim to respond to all queries within two working days of receipt.**

# PROCUREMENT PROCESS

## MINI COMPETITION AND DIRECT AWARD

### ORDER CODE

Contracting authorities must obtain a unique order code after calling off from the framework. This code must be quoted on all correspondence, commercial documents and contractual paperwork issued to the supplier.

### MINI COMPETITIONS

Mini competition is the preferred procurement route as it provides transparency and helps ensure best value for money.

#### Process:

- ✓ The contracting authority publishes a service specification for the mini competition.
- ✓ All eligible suppliers must be invited to submit a response.
- ✓ Responses are evaluated using the criteria set out in the mini competition documents.
- ✓ The Hub provides governance and assurance on day rates and contract costs submitted as part of the competition.
- ✓ When a contract is awarded and both parties have signed the call-off order, the contracting authority obtains an order code from their procurement support supplier or from the Hub.

Contracting authorities may tailor or refine the evaluation criteria when re-opening competition to reflect local priorities.



#### Example:

A mini competition specification may include not only the requirement for consultancy services but also a greater emphasis on collaborative working, knowledge sharing and embedding capability within the organisation.

During evaluation, the contracting authority may choose to weigh elements related to collaboration, upskilling and assurance of business objectives and key risks to ensure maximum value from the chosen supplier.

 [NEXT SECTION](#)

# PROCUREMENT PROCESS

The mini competition documents include drafting notes **DN [TEXT ENTERED BY WAY OF INFORMATION]**. These are to be deleted as you complete the tender with your local bespoke needs and should not to be left in at the point you issue the mini competition to suppliers.

## DIRECT AWARD

Direct award without mini competition is permissible where the contracting authority can clearly demonstrate best value for money from a single supplier.

This may be evidenced through:

- ✓ Framework information
- ✓ The speciality matrix
- ✓ Supplier websites
- ✓ Market intelligence
- ✓ Other credible sources of information

Direct award should only be used when the requirement and the market make the selection of the supplier clear and justified.

While supplier pricing remains commercial-in-confidence and is not published in framework documentation, it is available on request to support contracting decisions.

 [NEXT SECTION](#)

# TEMPLATES

Base templates for a mini competition under this framework are included within the document set. Please ensure all yellow highlighted drafting areas/notes are completed and deleted where necessary prior to publication.

Once the mini competition process is complete, you should communicate your decisions to suppliers who have submitted bids.

The use of these templates is not mandatory for mini competitions under this framework and contracting authorities are able to use their own documents.

## MINI COMPETITION (EVALUATION CRITERIA AND TEMPLATE DOCUMENTS)



When a contracting authority wishes to undertake a mini competition, they have the option to review the evaluation criteria against their local needs and update certain elements as required.

The evaluation criteria can be amended at mini competition stage and emphasis can be placed onto areas which best reflects the contracting authority's needs or business objectives. Where no special emphasis is needed, the weighting and sub-criteria can remain unchanged.

### GENERIC MINI COMPETITION EVALUATION HEADINGS FOR LOCAL CONTEXT:

1	Social value	10%, or as detailed by the contracting authority	<ul style="list-style-type: none"> <li>✓ Climate change (framework level)</li> <li>✓ Economic inequality (framework level)</li> </ul>
2	Quality	60%, or as detailed by the contracting authority	<ul style="list-style-type: none"> <li>✓ Approach to local delivery for the contracting authority</li> <li>✓ Planning, transition and implementation</li> </ul>
3	Commercial	30%, or as detailed by the contracting authority	<ul style="list-style-type: none"> <li>✓ Cost and competitiveness – (day rates)</li> </ul>

Contracting authorities have flexibility to adjust the components and weightings under the broad evaluation headings to reflect their local requirements. For example, they may choose to focus heavily on a particular criterion, such as commercial or quality assurance. However, social value must always carry a minimum weighting of 10% in the evaluation to ensure this factor is considered in every procurement.

# TEMPLATES

## CALL-OFF ORDER CONTRACT TERM

Please ensure you use the call-off order contract template and terms and conditions provided in the document set to secure services under this framework for both mini competition and direct award. As noted within the framework agreement, alternative terms and conditions may be used where both parties agree. Examples of some differing terms and conditions can be found within the framework agreement. Where different terms and conditions are utilised, these must be detailed within the order form.



### IMPORTANT NOTE:

Once a call-off contract is signed by both parties, request a unique order code from the Hub. Returning a fully signed call-off order to [corporate.services@eocph.nhs.uk](mailto:corporate.services@eocph.nhs.uk) ensures your contract is officially recognised and allows you to:

- Legally call off services under the framework
- Quote the order code on all correspondence and commercial documents
- Benefit from framework governance and support throughout the contract

## COMPLIANCE AND GOVERNANCE



- ✓ Framework fully compliant with PCR 2015
- ✓ Annual verification of supplier insurance and financial standing
- ✓ Follow guidance from the Cabinet Office Consultancy Playbook (Sept 2022)
- ✓ Hub oversight ensures governance, compliance and protection throughout the procurement process

## FTS NOTICES / REFERENCES

Notice type	Reference	Link
Contract award	2024/S 000-013975	<a href="#">Find a Tender</a>

# ETHICAL COMMITMENTS

## MODERN SLAVERY

A modern slavery risk assessment was undertaken at framework level and the overall risk has been assessed as **medium**.

The services procured under this Framework are professional, consultancy-based services rather than labour-intensive or commodity-based provision and do not involve the procurement of high-risk goods or complex overseas supply chains. Delivery models are typically knowledge-led, office-based, and operate within the UK's regulated public sector environment, where employment law, professional standards, and commissioning oversight provide additional protections.

While some suppliers may use associates, subcontractors, or contingent labour to support delivery, this reflects standard practice within consultancy markets rather than an elevated risk of modern slavery. On this basis, the modern slavery risk for the Framework has been assessed as medium, representing a proportionate and evidence-based position. The automated risk rating has been reviewed and no change has been applied.

At framework level, suppliers that are relevant commercial organisations were required to confirm compliance with section 54 of the Modern Slavery Act 2015, and all call-off contracts must be awarded using NHS standard terms and conditions for services, which include provisions relating to ethical employment practices and modern slavery.

While modern slavery risk has been assessed at framework level, Contracting Authorities should continue to apply proportionate due diligence at call-off, reflecting the specific delivery model and any subcontracting arrangements. Any issues arising during contract delivery, or changes that may affect the modern slavery risk profile, must be notified to the framework owner.

 [NEXT SECTION](#)

# ETHICAL COMMITMENTS

## SOCIAL VALUE

Social Value has been embedded at framework level in line with PPN 06/20, with a 10% qualitative weighting applied to the overall quality score, in accordance with government policy and NHS requirements.

Two Social Value themes have been applied to this framework, reflecting the nature of consultancy and transformation services and the way social value can be delivered proportionately through service delivery models rather than core outputs.

### THEME 2: TACKLING ECONOMIC INEQUALITY

**Theme 2: Tackling Economic Inequality** has been applied, with a focus on skills development and fair access to training and progression opportunities. This theme was selected due to the labour-intensive nature of transformation and consultancy services and the opportunity to deliver additional social value through workforce practices. Suppliers are expected to demonstrate how they will increase skill levels within their workforce, reduce inequalities in access to development opportunities, and ensure skills remain aligned with system and market needs.

### THEME 3: FIGHTING CLIMATE CHANGE

**Theme 3: Fighting Climate Change** has been included as a mandatory requirement. Suppliers are expected to demonstrate how services delivered through call-off contracts can be digitised and delivered in a low-carbon manner, reducing emissions and resource use where possible while maintaining service quality and outcomes. This reflects the NHS commitment to net zero and recognises that, for consultancy services, the primary environmental impacts relate to travel, delivery methods, and use of digital tools rather than physical goods.

 [NEXT SECTION](#)

# ETHICAL COMMITMENTS

## NET ZERO AND CARBON REDUCTION COMMITMENTS

As part of the framework establishment process, suppliers were required to provide a Carbon Reduction Plan and to state their baseline emissions, in line with PPN 06/21: Taking account of Carbon Reduction Plans in the procurement of major government contracts.

Carbon Reduction Plans were requested at framework stage to provide assurance that suppliers have a structured and credible approach to measuring, managing, and reducing their greenhouse gas emissions over time, including emissions associated with business operations and service delivery. This ensures a consistent minimum standard across the framework and supports alignment with wider NHS net zero objectives.

 [NEXT SECTION](#)

# 04 APPENDIX

- ✓ Contact information for awarded suppliers
- ✓ Contact and support

»»» THIS WAY TO:

01 ABOUT US

02 THE FRAMEWORK

03 PROCUREMENT  
CONSIDERATIONS



# CONTACT INFORMATION FOR AWARDED SUPPLIERS

---

The contact information for awarded suppliers is available in a separate document: [view the supplier matrix by clicking here](#) or copy-paste the below hyperlink in your browser:

[https://eoenhscph.sharepoint.com/:x:/s/FileShare/IQD7ebXdDIMqTpHpEvHX\\_MHVAAWdmnXtBk5FEFFCLFtobxl?e=xQblgJ](https://eoenhscph.sharepoint.com/:x:/s/FileShare/IQD7ebXdDIMqTpHpEvHX_MHVAAWdmnXtBk5FEFFCLFtobxl?e=xQblgJ)

## The Hub can help Partnership with Purpose

## Contact us

We're here to support you through the entire procurement journey, from guidance to award and beyond. Your goals are our priority, and our frameworks are designed to deliver peace of mind, value and real impact.



[eocph.nhs.uk](https://eocph.nhs.uk)



[cphenquiries@eocph.nhs.uk](mailto:cphenquiries@eocph.nhs.uk)  
*general enquiries*



[corporate.services@eocph.nhs.uk](mailto:corporate.services@eocph.nhs.uk)  
*Corporate, Clinical and Regulation team*



East of England NHS Collaborative  
Procurement Hub (EOECPH)



@EOECPH-NHS



East of England NHS  
Collaborative Procurement Hub  
Camlife – Victoria House  
Camlife  
Cambridge Road  
Fulbourn  
Cambridge  
CB21 5XA