

# Transportation, Patients and Specialist Courier Services



**Contract Start:**  
29 March 2021  
3 years + 1 extension

**Framework Agreement  
Reference:**  
2020/S 220-541891

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## Background

The Transportation, Patients and Specialist Courier Services framework grants customers of the East of England NHS Collaborative Procurement Hub access to the provision of efficient and cost-effective courier and transportation services, with the added benefit of a range of agile warehousing and storage solutions on offer.

The UK government has committed itself to reaching net zero carbon by 2050 and as such, the NHS is making great strides to reduce its carbon footprint. With this in mind, we have included sustainable and greener delivery and vehicle solutions in this offering, supporting our members to reduce the environmental impact caused by NHS services and supply chain.

The framework includes regional and national suppliers that utilise qualified, vetted personnel to meet the needs of both regional and local healthcare networks whilst ensuring the wellbeing of all patients and security of items sent within the delivery chain.

## Contract Benefits

- The framework includes both national and regional (SME) suppliers, giving members the ability to select a provider that best meets their needs regarding cost, service capability and environmental considerations.
- The framework sets the upper pricing limits; pricing can be less than but not more than the providers' upper limit pricing value.
- The ability to benchmark providers without the need to approach each supplier individually or conduct a further/mini-competition.
- Compliance and consistency with NHS Terms and Conditions

***The Hub is a collaborative NHS organisation that works with customers by using procurement and commercial expertise to drive value and efficiencies across the NHS.***

# Transportation, Patients and Specialist Courier Services

## Scope of Services

The framework is comprised of ten separate lots:

### Lot 1 - Non-urgent Patient Transportation Services

- A. Private Ambulance - System Capacity Support
- B. Patient Repatriation Services

### Lot 2 - Temperature Controlled Logistics - Planned Service Delivery

### Lot 3 - Temperature Controlled Logistics - Same Day Courier Service

### Lot 4 - Temperature Controlled Logistics - Next Day Courier Service

### Lot 5 - Hazard Material (ADR) Logistics - Planned Service Delivery

### Lot 6 - Hazard Material (ADR) Logistics - Same Day Courier Service

### Lot 7 - Hazard Material (ADR) Logistics - Next Day Courier Service

### Lot 8 - Notes and Files Delivery Service

### Lot 9 - 'Green' and Innovative Courier Service Delivery

### Lot 10 - Total Service Delivery

## Suppliers

- CitySprint UK Ltd
- Dorset County Hospital NHS Foundation Trust
- ERS Medical Ltd
- Global Service Group
- HATS Group Limited
- Polar Speed Distribution Limited
- Restore PLC Document Management Services

## NOTE

If your organisation requires bespoke pharmacy home delivery to patients, the Hub's Dynamic Purchasing System for Specialist Pharmacy Courier Services Deliveries to Patients may be better suited to your needs.

For further information, please contact:

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