

# Training and Development Services

**Contract Start:**

17th January 2022

3 years + 1 extension

**Framework Agreement****Reference:**

2021/S 000-022480

**Hub Contact:**E: [corporate.services@eoecph.nhs.uk](mailto:corporate.services@eoecph.nhs.uk)

## Background

The East of England NHS Collaborative Procurement Hub's Training and Development Services framework provides publicly funded organisations with services to support development and skills learning as well as change management. Areas covered under the framework include:

- Mentoring
- Personal behaviours
- Leadership and system leadership
- Programmes to support communication and listening skills
- Care planning
- Patient safety



Lot 4 was created with the collaboration and support of NHSE/I and provides training in critical areas such as Learning from Patient Safety Incidents, integral to the Patient Safety Incident Framework to be published in Spring 2022.

In addition to supporting the training requirements of an individual's regular duties, this framework also provides skills to best navigate the evolving health and social care landscape, including the development of integrated care boards systems and emerging care. If organisations wish to work more collaboratively, the framework can provide a platform to explore new working opportunities and facilitate personal development.

Services covered in the Training and Development Services framework provide a solid foundation to securing new knowledge or building on existing core skills, thus facilitating change and growth. As well as advice and guidance, customers will benefit from practical assistance and expertise to achieve best outcomes against their personal growth aims, associated roles and responsibilities.

All providers on this framework offer bespoke, innovative learning and coaching services, and can work in partnership with organisations to develop specific training modules.

***The Hub is a collaborative NHS organisation that works with customers by using procurement and commercial expertise to drive value and efficiencies across the NHS.***

# Training and Development Services

## Contract Benefits

- Continuous training and development opportunities to improve staff retention
- Patient safety modules endorsed by NHSE/I to develop safety skills alongside communication between staff, patients and affected families
- Creating an enriching environment with the best knowledge and skills on offer
- Services can be provided for either individuals or groups using various mediums - face to face, classroom, virtual learning, seminars and onsite support for larger groups
- Outcomes from our service providers will help to support the wider health and social care transformational and service delivery aims

## Scope

All lots can be awarded via direct call-off or mini-competition. The framework consists of six lots, covering a wide range of Training and Development Services:



Lot 1 – One to One Coaching & Mentoring Services

Lot 2 – Training Programmes

Lot 3 – Innovative Synaptic, Memory & Reality Learning

Lot 4a – Systems Approach to Learning from Patient Safety Incidents

Lot 4b – Systems Approach to Learning from Patient Safety Incidents oversight training

Lot 4c – Patient & Staff Involvement in Learning from Safety Incidents Training

Lot 5 – System Leadership

Lot 6 – Multi-Disciplinary or Unique Service

## Suppliers

- Being Human in Healthcare Ltd
- Blend Associates Ltd
- Consequence UK Ltd
- Download Learning Ltd
- Facere Melius
- GCS Training Ltd T/A InPractice Training
- Iodem Ltd
- MedLed Ltd
- Me Learning
- NHS Professionals Ltd
- Systemic Factors Ltd

For further information, please contact:

Email: [corporate.services@eoecph.nhs.uk](mailto:corporate.services@eoecph.nhs.uk)

East of England NHS Collaborative Procurement Hub  
Victoria House, Capital Park Fulbourn, Cambridge  
CB21 5XB  
[cphenquiries@eoecph.nhs.uk](mailto:cphenquiries@eoecph.nhs.uk)