

# Non-Emergency Transport and Other Transport Services



**Contract Start:**  
07 November 2019  
5 years

**OJEU Reference:**  
22019/S 190-462175

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## Background

NHS trusts and other public sector organisations need to deliver non-emergency transport and other transport services. This dynamic purchasing system (DPS) has been developed to meet these service requirements.

A DPS streamlines procurement for contracting authorities and suppliers and provides flexibility as new suppliers who meet the pre-qualification requirements may join at any time during its period of validity i.e. they are not locked out as they are with traditional frameworks.

The supplier market is diverse with SMEs and local transport providers delivering the services.

Suppliers selected the categories and regions for which they wished to bid and completed a pre-qualification questionnaire to evaluate compliance and competence.

## Contract Benefits

Membership benefits of this DPS include:

- The East of England NHS Collaborative Procurement Hub (the Hub) can provide a formal procurement service
- Encourages competition as it is easier for local providers to get on to the DPS and join at any time during its period of validity
- Contracting authorities can undertake a further competition with a group of pre-qualified bidders
- Award of individual tenders can be quicker than under other procedures with the minimum time limit for return of tenders being 10 days
- Award criteria can be formulated more precisely for specific local contracts adapting pre-existing templates as appropriate

***The Hub is a collaborative NHS organisation that works with customers by using procurement and commercial expertise to drive value and efficiencies across the NHS.***

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## Contract Benefits - continued

- Contracting authorities can ask their incumbent suppliers to apply to the DPS prior to launching a competition in order to allow them to bid for the opportunity, providing a benchmark against existing supply
- The terms and conditions of the DPS agreement and call off contracts have already been agreed with all DPS suppliers therefore no further legal dialogue is required

## Scope of Services

There are four lots to the Patient Transport Services DPS:

### Lot 1 - Booking and eligibility assessment services

This category enables the contracting authority to secure a full or partial booking and eligibility service and tailor this service to meet the unique local circumstances of each area.

### Lot 2 - Core patient transport services

This category enables the contracting authority to secure a full or partial patient transport service and choose the main elements of the service that suit local operational requirements.

### Lot 3 - Mental health and secure patient transport

This category enables the contracting authority to secure a transport service specifically designed for the needs of mental health patients who may require a range of transportation types that is proportionate to their clinical needs and clinical risk assessment.

### Lot 4 - High dependency patient transport

This category enables the contracting authority to secure a transport service specifically designed for the purposes of high dependency unit transport where the skills of registered paramedics are required in a fully equipped ambulance.

## Suppliers

All suppliers who have been awarded on to the DPS have already passed the first stage, the pre-qualification questionnaire (PQQ).

The requirements aim to ensure a simpler and more consistent approach to selection across the whole of the public sector, removing some of the barriers which make it difficult for businesses, in particular small to medium enterprises, to access public sector contracts.

Please contact the Hub for a current list of approved suppliers.

For further information, please contact:

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