

Hybrid Outpatient Pharmacy Dispensing



Contract Start:
01 February 2023
2 years + 2 extensions

FTS Reference:
2022/S 000-026226

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Background

The East of England NHS Collaborative Procurement Hub's Hybrid Outpatient Pharmacy Dispensing framework is a national agreement offering participating authorities access to suppliers which have the capability to work collaboratively with them to deliver high-quality, hybrid dispensary service models. This encompasses on-site and remote service delivery. Potentially, the agreement can also accommodate any other innovative service models.

Taking a hybrid approach to outpatient dispensary services, this single lot framework has been created for use in complex and challenging environments not suitable for traditional outpatient dispensary services. For example:

- at multi-site provider trusts
- integrated care systems
- where there are hospital estates limitations
- where remote outpatient clinic models are used.

This framework offers flexibility by aiming to create a strong platform for creative collaboration between authorities and suppliers to dynamically adapt to changes to service requirements during the contract term.

Contract Benefits

- Increases capacity
- Reduces cost through reduced physical footprint
- Frees up resources and physical area on-site
- Improves the patient experience and patient choice
- Frees up pharmacy staff time to provide more personalised clinical service provision
- Reduces patient waiting times
- Provides saving and income generation opportunities, for example retail profit share
- Offers flexibility to adapt to dynamic changes to service requirements through creative supplier/authority collaboration.

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The Hub is a collaborative NHS organisation that works with customers by using procurement and commercial expertise to drive value and efficiencies across the NHS.

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Scope of Services

This framework puts in place a national agreement which is available to EOECPH member trusts, NHS Procurement in Partnership (NHS PiP) partner hubs' members and public bodies. The Hybrid Outpatient Pharmacy Dispensing framework can last for up to four years, with an initial term of two years, plus two twelve-month options to extend.

This single lot framework provides for:

- on-site hospital dispensary
- on-site satellite collection point
- off-site satellite collection point
- community pharmacy.

Excluded from the scope of this framework are any traditional outsourced outpatient pharmacy services which can be reasonably accommodated by the NHS Procurement in Partnership (NHS PiP) Pharmaceutical Services framework agreement (FTS: 2022/S 000-004671), delivered by NHS PiP partner hub, NHS North of England Commercial Procurement Collaborative (NHS NOE CPC).

Suppliers

The suppliers awarded to this framework are as follows:

- Boots UK Ltd
- Lloyds Pharmacy Ltd
- Fairview Health Ltd
- Pharm@sea Ltd

For further information, please contact:
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