



West Midlands Ambulance Service NHS Foundation Trust (WMAS) plays host to a high quality Internal Audit, Counter Fraud and Internal Consultancy service. Our service encompasses not only traditional areas of assurance and compliance but extends to the deployment of nationally recognised leading edge technology to combat cyber-crime, and forensic capability in the fight against fraud. This has been recognised through the shortlisting of a variety of our products for national awards.

Our team is highly qualified and experienced in the delivery of both internal audit and counter fraud to the NHS and wider public sector enabling our customers to benefit from innovative and practical solutions to the issues and risks that confront them. Our NHS ethos means that improving the quality of patient care is our ultimate aim and motivation.

## Internal Audit

Our service, led by experienced professionals, is designed and tailored to your organisation's risk profile. Every one of our customers receives a bespoke service that is aligned to their business addressing both national and local risk areas. Our Penetration testing service has been shortlisted for national awards and this is uniquely offered as part of our core contract offering.

Our work has been independently reviewed as PSIAS compliant and you can be assured our assurances and opinions are soundly based and our recommendations are both practical and make a real difference to the control framework of your organisation.

Our work runs the whole gamut of your business risks and as well as deploying specialist auditors we make full use of available synergies through collaborative working with other assurance sources including clinical audit, external audit, counter fraud and security management.

Additional services offered include:

- Forensic IT interrogation;
- Vulnerability Scanning;
- Education and training delivery (to Directors and Governors)
- Project management; and
- Internal Consultancy

## Counter Fraud

Our Counter Fraud service is delivered by a dedicated team of accredited professionals who have extensive NHS knowledge and skillsets. In terms of adding value, we have a track record of delivering a rounded service, providing additional benefits to our clients delivered through investment in technical development and training

Our team are comfortable with investigation and prosecution of complex frauds utilising established cross organisational relationships to ensure positive outcomes and greater integration of the counter fraud effort. Our proven track record of bringing investigations to successful prosecution is testament to the relationships that we have established with other external agencies i.e. Police, Home Office, NMC and CPS.

Our focus on client engagement provides a service that is highly responsive and tailored to the needs of the organisation. Our quality assurance process (underpinned by KPI's) gives our clients an efficient and reliable service with measureable outcomes.

## Mini Biographies

### Internal Audit



***Colin Larby – Deputy head of Audit and Assurance  
CMIAA and Accredited Counter Fraud Professional***

Colin is an Internal Audit Senior Manager with over 25 years internal audit experience in both private and public sector organisations, Colin has been with WMAS for the last eleven years. In total over 20 years' experience of supplying internal audit services to the NHS. He has gained detailed knowledge of all types of NHS organisation and he has contributed to the development of Internal Audit in the NHS at a national level.

Colin is responsible overall delivery of the Internal Audit Service and as such is the strategic customer interface facilitating prompt resolution and response to any issues that arise. Colin is responsible for delivery of the service in accordance with Public Sector Audit Standards and conditions of contract. As the Head of Internal Audit he is responsible for the delivery of the Annual Head of Internal Audit Opinion.



***Gary Colman – Head of IT Audit and Security  
QICA, Prince2, Encase, Certified Ethical Hacker, Certified Application Security Tester and  
Tiger Team accredited***

As a highly experienced IT Auditor, Gary has been a member of the WMAS team for over 10 years providing IT audit work to the NHS. He is a highly skilled IT practitioner and is able to provide forensic IT capacity in support of the counter fraud service as well as conducted highly technical reviews using leading edge software to conduct penetration testing of networks and web sites at a range of NHS clients including Health Education England, East of England, East Midlands and West Midlands SHAs and a range of PCTs and Trusts. As such Gary has become a leading authority on this highly specialised and increasingly important area.

### Counter Fraud



***Julie Mee – Head of Counter Fraud and Regional Head of Audit  
PG Dip & PG Cert Audit Management & Consultancy, CMIIA and Accredited Counter  
Fraud Professional***

With many years' experience in Internal Audit Management within the NHS, Julie has knowledge of all types of NHS organisation and is currently managing a team of internal Auditors and a number of our client organisations. In addition, Julie is our Head of Counter Fraud and manages our highly successful team of fraud investigators and is responsible for the delivery of the service to our clients and for developing the services we offer to provide fully quality assured support and assistance supported by demonstrable outcomes. Part of her role includes the development of KPI's and relationships with other organisations as well as making sure that every team member is supported in terms of training and development and that the team and our clients are up to date with emerging NHS Fraud issues and developments.